

VirtualCare | Virtual Urgent Care

Immediate Care,
24/7 Access



Virtual urgent care addresses immediate health needs and supports employee well-being by removing the biggest barriers to care: cost and access. Employees save time and feel better faster thanks to 24/7 access to caring, US-based, board-certified doctors.

Introducing, VirtualCare. A telemedicine solution that offers:

- ✓ **Amazing Patient Experience**
 No pre-registration needed — contact a doctor whenever needed
- ✓ **45% Average Utilization**
 Industry-leading virtual urgent care member utilization
- ✓ **\$0 Co-Pays for Employees**
 Eligible employees and their dependents pay zero co-pays
- ✓ **Custom Employee Engagement**
 Targeted communications to encourage use throughout the year
- ✓ **24/7 Nationwide Access**
 Employees can get connected with a doctor in under 7 minutes
- ✓ **Immediate Treatment**
 Triage within minutes for minor injuries, illnesses, and prescriptions

Designed to seamlessly meet the diverse needs of today's workforce. VirtualCare, paired with TouchCare's compassionate advocacy and benefits support, ensure members have all the tools necessary to affordably and conveniently access the care they need.